

**Subject:** Re: CARE & CARE+ Operations and RVs  
**From:** Rocio Hernandez <ocio.hernandez@lacity.org>  
**Date:** 5/21/20, 12:42 PM  
**To:** Sarah Bell <sarah.bell@lacity.org>  
**CC:** Cristian Tafoya <cristian.tafoya@lacity.org>

Hi Sarah,

Great, thank you for the information. We will call you at 2:30pm.

- Rocio



**Rocio Hernandez**, District Director  
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On Thu, May 21, 2020 at 11:56 AM Sarah Bell <[sarah.bell@lacity.org](mailto:sarah.bell@lacity.org)> wrote:  
Hi Rocio and Cristian,

The protocols for CARE and CARE+ operations are temporarily modified to coincide with guidelines from the CDC, LA County Public Health, and the City Council's emergency response to the Covid-19 crisis. Primarily, tents are allowed to remain up including during the hours of 6:00 a.m. - 9:00 p.m. and LASAN does not conduct posted clean-ups because they entail deconstruction of shelters and movement of unsheltered individuals.

Additionally, the City is subject to an injunction for violations of the 4th and 14th constitutional amendments which requires revision of the protocols involving encampment posting (prior removal notice), removal of bulky items, and storage of personal property. Contaminated bulky items with visible health hazards can be disposed of. Bulky Items that are causing a violation (ADA, ingress/egress) can be removed without notice but must be stored. All other bulky items within an encampment there must be a posted notice prior to any operations that may result in the removal and storage of bulky items. As we have discussed in previous conversations, LASAN is working diligently to modify our protocols

to meet these guidelines. This includes (6) new regional storage facilities in which we will have the capacity to store bulky items and document the chain of custody.

LASAN may issue enforcement citations on leaking RVs and/or request immediate towing with LAPD / LADOT. LASAN can conduct spot cleaning operations (removal of trash and debris) in the public right-of-way, which may include areas around the RV's and the removal of line of site health hazards (chemicals, biological waste, syringes, etc) without a posting at any time. LASAN does not have the legal authority to address items stored on top of vehicles, we can however assist LAPD and/or LADOT to bag, tag, and store personal property for LAPD / DOT when the vehicle is being towed by OPG.

Please give me a call if you would like to discuss in more detail. I am free after 2:30pm.

Thanks